



Uluslararası Belgelendirme & Denetim Ltd. Şti.
International Certification & Auditing Co. Ltd.

CERTIFICATE

Certificate No
05.10013

ELİF TURİZM TİCARET VE İŞLETMECİLİK ANONİM ŞİRKETİ SUNPRIME NUMA BEACH HOTEL

TÜRKLER MAH. GÖLCÜK CAD. NO:11 ALANYA/ ANTALYA

This document is to certify that the Customer Satisfaction Management System of the above mentioned organization has been assessed by CTR International Certification and Auditing Co. Ltd. and registered for the below mentioned standard:

ISO 10002:2004

The scope of the certification is as follows:

TOURISTIC HOTEL AND RESTAURANT MANAGEMENT

First Audit Date: 31.08.2015

Certification Date: 04.09.2015

Renewal Date: --

Expiration Date: 03.09.2016

GENERAL MANAGER
CTR Certification Co. Ltd.



This document is valid for 3 years; on the condition that the system efficiency is maintained and the surveillance audits are performed on time. The validation status of the document might be viewed at www.ctr.com.tr.

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